IRADENERGO
ИРАДЭНЕРГО · STATE JOINT-STOCK COMPANY

Annex 1
to the order of the Director of the Department of Energy
No. 41-T of 12 December 2024
"On electricity tariffs for consumers of the Zone"

ELECTRICITY TARIFFS AND SERVICE CHARGES

in force from 1 January 2025 · 2025-jıldın 1-yanvarınan tartıp · действуют с 1 января 2025 года

The tariffs apply to all consumers supplied by **Talas Electric Networks**, **Nurzhan Electric Networks** and **Irad Electric Networks** (the districts and Iyık Janyl), including consumers whose metering and billing are carried out by an operator under a management contract. Prices are in som per kilowatt-hour (kWh) and include sales tax. Bills are issued monthly in som and are payable by the 25th of the month following the month of consumption.

1. TARIFFS FOR ELECTRICITY

Elektr energiyasınıñ tarifteri · Тарифы на электроэнергию

No.	Consumer group	som / kWh
1.1	Households: flats and private houses *Turgundar: batirlar jana jeke üylör / Население: квартиры и частные дома*	0.32
1.2	Households: garages, cellars, summer houses on a separate meter *Garajdar, ertölölör, dachalar / Гаражи, подвалы, дачи*	0.32
1.3	Places of worship and church schools *Ibadat jayları / Культовые здания и церковные школы*	0.32
1.4	Institutions financed from the budget (schools, hospitals, state bodies) *Byudjettik mekemeler / Бюджетные учреждения*	0.74
1.5	Street lighting and traffic signals *Köchö jaryktandyruu / Уличное освещение*	0.74
1.6	Commercial consumers: shops, offices, services, catering *Kommertsiyalık tutunuuchular / Коммерческие потребители*	1.12
1.7	Industrial consumers supplied at 0.4 kV *Önör jay, 0,4 kV / Промышленные, 0,4 кВ*	0.96
1.8	Industrial consumers supplied at 6–10 kV *Önör jay, 6–10 kV / Промышленные, 6–10 кВ*	0.84
1.9	Industrial consumers supplied at 35 kV and above *Önör jay, 35 kV jana jogoru / Промышленные, 35 кВ и выше*	0.69
1.10	Pumping of irrigation water, 1 April to 15 October *Sugaruu suusun sordurup chygaruu / Насосный полив, 1 апреля – 15 октября*	0.18
1.11	Electric transport (trolleybus, railway traction) *Elektr transporttu / Электротранспорт*	0.58
1.12	Foreign installations and contractors *Chet el obyektteri / Иностранные объекты и подрядчики*	by contract

1.2: a separate meter is required; without one the consumption is billed with the dwelling. 1.10: the connection is made for the season on application and disconnected on 16 October. 1.12: supplied under separate contracts priced in US dollars.

2. SERVICE CHARGES

Kızmat akısı · Плата за услуги

No.	Service	som
2.1	Connection of a dwelling, single-phase, up to 15 kW (technical conditions, inspection, sealing of the meter)	1,850
2.2	Connection, three-phase, up to 15 kW	4,200
2.3	Connection above 15 kW	by estimate
2.4	Reconnection after disconnection for non-payment (each time)	240
2.5	Check of a meter at the consumer's request (refunded if the meter is found faulty)	160
2.6	Replacement of a broken seal on a meter or a terminal box	85
2.7	Moving a meter at the consumer's request	620
2.8	Duplicate bill or statement of account	15
2.9	Technical conditions for a seasonal pumping connection (tariff 1.10)	310

3. PAYMENT AND ARREARS

Tölöö · Оплата

- Bills may be paid at any branch of Talasbank, at the counters of Irad Pochtasy, at the cash desks of the network companies and through the e-Irad payment gateway (pay.e-irad.org). Keep the receipt until the next bill shows the payment.
- A penalty of 0.1% of the unpaid amount is charged for each day of delay after the 25th, up to the amount of the debt.
- A consumer whose debt exceeds two months' bills is warned in writing and may be disconnected ten days after the warning. Households with a registered disabled person or a child under one year are disconnected only with the approval of the district office.
- Meters are read by the network's inspectors once a month. A consumer who does not admit the inspector for three months in a row is billed by the

average consumption of the previous year.

- Interference with a meter or a seal is billed at ten times the tariff for the estimated consumption, from the date of the last check, under the Network Losses Programme.

These tariffs replace the tariffs of 1 January 2021. Supply to the Uzbek and Kazakh grid operators is by intergovernmental contract and is not covered by this schedule. Questions about a bill: the customer service hall of your network company, or information line 1-55 (Monday to Friday, 8:00–17:00).